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- 2 A system for management of an integrated communications provider comprising a
- 3 means of automatically retrieving customer service records and preparing sales proposals
- 4 therefrom. The invention further comprises components for pre-ordering management
- 5 functions, circuit management, design management, service management, and gateway to
- 6 incumbent local exchange carriers and trading partners. The system incorporates features
- 7 that automate comparisons between existing services and proposal services, alarming of
- 8 failures of confirmations, optimizing on-net and off-net services, creation of cutover
- 9 reports and issuance of service requests to local exchange carriers and trading partners.